



Endeavor4 Customer Story
Mount Royal University
Public Sector – Higher Education

Modernizing Enterprise Risk Management with a Centralized Microsoft Dynamics 365 Risk Management Platform



**MOUNT
ROYAL
UNIVERSITY**

Customer Profile

Mount Royal University is a public university located in Calgary, Alberta, Canada.

Originally founded as Mount Royal College, the institution was granted university status in 2009 and serves students across a broad range of undergraduate programs.

Goals

- Modernize and replace existing risk management systems.
- Improve visibility into enterprise-wide risks and mitigation activities
- Strengthen governance, accountability, and reporting processes.
- Align organizational risks with strategic objectives and business priorities.

Industry

Public Sector – Higher Education

CAN HQ: Calgary, Alberta

Partner

Endeavor4

www.endeavor4solutions.com

Executive Summary

Mount Royal University (MRU) is a public university located in Alberta, Calgary serving thousands of students, faculty, and staff across a diverse range of academic and administrative functions. As the institution continued to evolve, leadership recognized the need to strengthen risk management capabilities and replace an aging risk management system with a more flexible and scalable platform.

To support improved governance and strategic planning, MRU partnered with Endeavor4 to implement a centralized Risk Management Solution built on Microsoft Dynamics 365 Customer Engagement (CE). The solution provides a comprehensive framework for identifying, assessing, monitoring, and mitigating risks while supporting data-driven decision-making through enhanced reporting and analytics.

Business Challenge

Like many large public-sector and educational institutions, MRU manages a broad range of operational, regulatory, and reputational risks. Over time, the university's existing risk management tools became increasingly limited in their ability to provide visibility across the organization and effectively support evolving governance requirements.

Risk data was often difficult to consolidate, making it challenging for stakeholders to understand organizational risk exposure, monitor mitigation activities, and evaluate the effectiveness of risk controls. Leadership sought a modern solution that would create a single source of truth for enterprise risk management while improving transparency, accountability, and reporting.

Solution

Endeavor4 partnered with Mount Royal University to implement a Risk Management Solution built on Microsoft Dynamics 365 Customer Engagement (CE).

The solution established a centralized risk registry where risks can be identified, categorized, evaluated, and managed throughout their lifecycle. By consolidating risk information into a single platform, MRU gained greater visibility into organizational risk exposure while improving consistency across risk management processes.



“The new Dynamics 365-based Risk Management Solution provides a centralized view of organizational risk, enabling better decision-making, stronger governance, and improved alignment between risk management and strategic objectives.”

Mount Royal University

Business Benefits

The implementation provided MRU with a centralized and scalable platform for managing enterprise risk across the organization.

University leadership gained improved visibility into risk profiles, mitigation efforts, control effectiveness, and emerging areas of concern. By standardizing risk management processes within a single system, stakeholders were able to improve collaboration, accountability, and consistency across departments.

The university also benefited from enhanced reporting and analytics capabilities, allowing leadership to better monitor risk trends, evaluate risk exposure, and support governance activities through data-driven insights.

Most importantly, MRU established a modern foundation for enterprise risk management that supports ongoing organizational growth, strategic planning, and continuous improvement initiatives.

Transformative Partnership

Endeavor4's partnership with Mount Royal University extends beyond the initial implementation through ongoing support, system enhancements, reporting improvements, and process optimization initiatives.

By combining deep Microsoft Dynamics expertise with public-sector and governance-focused experience, Endeavor4 helped deliver a solution that modernizes enterprise risk management while providing the flexibility required to adapt to future organizational needs.

Today, MRU operates on a centralized risk management platform that supports informed decision-making, stronger oversight, and a more proactive approach to managing organizational risk.



Azure



Microsoft Dynamics 365
Finance



Microsoft Dynamics 365
Supply Chain Management



Dynamics 365

About Endeavor4

At Endeavor4, we strive to make every system smarter, every process simpler, and every decision yield success – because we strive to deliver everyday excellence for our clients. We are a North American Consulting and Microsoft Cloud Solutions Partner for business applications – we have the depth and breadth of capability to help each client unlock the full power of their AI, ERP, CRM, and Specialty Cloud Solutions.

True partnership and living our 4 core values of Knowledge, Integrity, Trust, and Accountability are the promises we make and keep. This means we never lose sight of what each of our clients' unique needs are. We don't push our own agenda – we listen, we advise, we focus on making your business applications work smarter and harder.

When choosing Endeavor4, you have a team that cares about realizing your goals as deeply as you do. We endeavor for excellence, and we are determined to deliver it, every day and in every way. We welcome the opportunity to endeavor for you. Boston, Chicago, San Antonio, Halifax, Montreal, Toronto, Edmonton, and Vancouver.

